



# “Protecting Your Business”

Volume 1, Issue 1

1<sup>st</sup> Quarter 2005

## Live Scan Fingerprinting Big Business

Recently, Background Resources purchased an ID 500 fingerprinting machine from Crossmatch Technologies. With this new machine, Background Resources can fingerprint an individual without the need for the messy ink and roll process.

The purpose of this machine is the flexibility to provide fingerprints at the customer location, and the ability to send the fingerprints electronically to the Illinois State Police and FBI database. This allows a faster turnaround time to verify the criminal background of an individual. Usually, it takes 24 to 48 hours to receive the results back on the criminal background check using fingerprints.

According to Kelly Bodnar, President of Background Resources, “this machine fulfills the goal of the company to offer a one stop pre-employment screening process for our customers.”

Since the purchase of the machine, Background Resources was an approved vendor for the Illinois Office of Banks and Real Estate. Background Resources was involved in fingerprinting mortgage loan officers throughout the State of Illinois. There are over 24,000 loan officers.

If you have any questions or would like to discuss how to use our fingerprint machine, please call Jerry Young, National Account Manager, at 630-873-2206.



## Drug Testing Services Added

Background Resources was approved to offer drug testing for employers throughout the country. The ability to offer this service puts the finishing touches on a full array of background screening services that customers have at their fingertips.

With this added service, Background Resources will now offer:

- **Credit Reports**
- **Criminal Background Checks**
- **Sexual Offender Screen**
- **Employment Verifications**
- **License Verification**
- **Drug Testing**
- **Live Scan Fingerprinting**

All these services provide our customers the ability to use 1 vendor for all their screening needs. Plus, when a customer decides to use Background Resources, custom packages can be designed to meet their specific needs.

## Look for Changes in the Website

Due to Background Resources adding new products, the company has decided to change their look of their website to accommodate the changes in their product offering. It has been a three month process, but soon the new website will be up and running.

According to Jerry Young, National Account Manager, “the changes in the website are significant in the ability to let our customers and prospects know what we have to offer. Our old website was just outdated with the capabilities that we have added.”

Background Resources has made significant strides in making the website easy to understand. Jerry stated, “We wanted our website to pop out when you looked at it. It should provide the customer without any hesitation on what we do.”

The background screening industry is always changing. The need to keep adding services is essential to remain competitive in this industry. Sometimes the website says a great deal about your company. This new website will give Background Resources a competitive edge to those who do not have a professional website.

The website will explain Background Resources products and customers will be able to log into the system to order their services.

**Look for the new website rollout at the end of April 2005.**